Hospitality Telephones
User Guide

Fuego1000™ SmartStation™
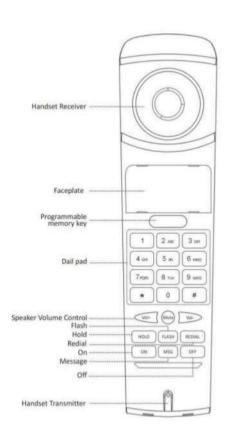### Cordless Telephone
FG1088-AW (1S) SP

HTI
Smarter Technology for Hotels
Hotel Technology International Ltd

FG1088-AW(1S)SP Face Drawing

Handset Receiver

Faceplate

Programmable memory key

Dail pad

Speaker Volume Control
Flash
Hold
Redial
On
Message
Off

Handset Transmitter

Faceplate

Programmable memory key

Dail pad

Message light & ring indicator
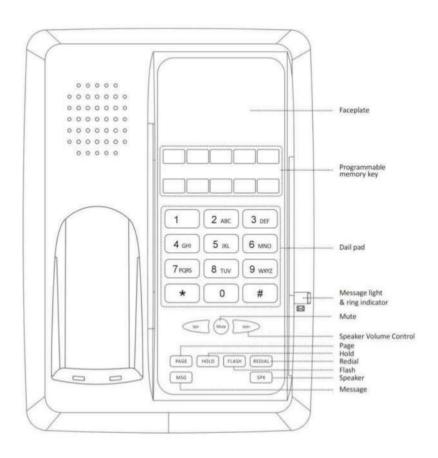
Mute

Speaker Volume Control
Page
Hold
Redial
Flash
Speaker
Message

Features

- 1-line
- Analog
- 2.4Ghz, 1.8Ghz, 1.9 Ghz frequency band
- Base and handset dialing capability
- Secured digital transmission
- Redial capability for both base and handset
- Hold on base and handset
- Multi-handsets (max. of 4 handsets can be registered to a base unit. See FG1055AW(1S))
- Surface mount technology with CPU control
- Full length customizable faceplate
- Message waiting indicator lamp

- 1-10 programmable memory button
- 10 ringer melodies (Handset), 15 ringer melodies (Base unit)
- High immunity to electro-magnetic radiation
- Matt finished high quality plastic casing
- Magnetic hook-switch
- Adjustable flash-hook timer
- Handset & speaker volume control
- Ringer volume control
- Redial, hold, mute & flash
- Data port
- Small footprint

Installation

1. Unpack the box and check for the following items:
   a. Main telephone body
   b. Base support unit
   c. Cordless Handset
   d. Power Adaptor c/w power cord
   e. Line cord

2. Connect one end of the line cord to the telephone RJ11 socket and the other end to the wall telephone outlet.
3. Install the faceplate (delivered separately) onto the telephone.
4. Connect the power adaptor to the wall power outlet and the other end to the phone power socket

Operation

A. Initiating a Call
Using the cordless handset
1. Lift the handset from the cradle
2. Press the "On" button to get a line
3. Listen to the dial tone
4. Press the desired number or press a memory button for autodial
5. During a call, press the "On" button to activate the hands-free function
6. To drop the call temporarily and make another call, press the flash button
7. To end the call, place the handset back on the cradle or press the "Off" button

Using the base unit speakerphone
1. Press speaker button. The red LED indicates that the speaker is active
2. Listen to the dial tone
3. Press the desired number or press a memory button for autodial
4. To drop the call temporarily and make another call, press the flash button
5. To end the call, press the speakerphone button again. The LED will go off

B. Answering a Call
An audible ringing sound and the flashing LED indicates and incoming call

Using the handset
1. Lift the cordless handset and press the "On" button to answer the call.
2. To end the call, either place the cordless handset back on the cradle/ or press the "Off" button.

Using the base unit speakerphone
1. Press the speakerphone button to answer the call.
2. To end the call, simply press the speakerphone button again. The line status LED will turn off.

C. Redial

Using the handset
1. Lift the handset and press the "On" button to get a line. Press the "REDIAL " button to dial out the last dialed number from the memory.
2. To end the call, place the handset back on the cradle.

Using the base unit speakerphone
1. Press the speakerphone button. The red LED indicates that the speakerphone is active, press the REDIAL button to dial out the last dialed number from the memory.
2. To end the call, press the speakerphone key again. The LED will turn off.

D. Dial from Direct Memory

Using the handset

Option 1:
1. Lift the handset and press the "On" button to get a line. Press the M1 button to dial out the pre-stored number from the direct memory.
2. To end the call, place the handset back on the cradle.

Option 2:
1. Lift the handset and press the "On" button to get a line. Press the direct memory Key M1 to M10 button in the **base unit** to dial out the pre-stored number from the direct memory.
2. To end the call, place the handset back on the cradle.

Using the base unit speakerphone
1. Press the speakerphone button. The red LED indicates that the speakerphone is active, press the desired memory button "M1 ~ M10" to dial out the pre-stored number from the direct memory.
2. To end the call, press the speakerphone key again. The LED will turn off.

D. Speakerphone Volume

1. During standby mode (on hook state), press the Vol+ or Vol- button to increase or decrease the ringer volume

E. Ringer Volume

1. Flip the Hi-Lo switch below the telephone body to increase or decrease the ring volume.

F. Flash

1. Press the FLASH button to break the line momentarily. This will end the current call conversation and allows you make another call.

* The period of flash time is determined by the flash time setting, please refer to the appendix for the setting procedure.

G. Hold

1. During conversation, press the HOLD button to place a call on hold. The other party will hear hold music.
2. To deactivate the call on hold, press the HOLD button again.

H. Mute

1. During conversation, press the MUTE button will disable the opposite party from hearing your conversation
2. To deactivate Mute, press the MUTE button again.

I. Programmable Memory Button

1. There are 10 programmable memory buttons (on base unit) and 1 button (on handset) which can be used to store frequently use numbers or codes for activating PABX features.

   * Please refer to the appendix for the memory programming guide.

J. Message Retrieval

1. There a Message Retrieval button "MSG" on both the coreless handset and the base unit. The "MSG" is reserved as a dedicated direct memory button which allows you to retrieve a message from the mail box by means of a single key press action. * (As soon as the MSG key is pressed, the base unit will automatically go off-hook and dial out the pre-stored mail-box number).

2. Whenever there's a new message, the "MSG" LED indicator will blink to alert user. Simply press the "MSG" button to retrieve the message from the mail box.

   * Please refer to the appendix for the memory programming guide

Appendix
Device Programming/ Setting Guide

A. Program the Direct Memory / or the Message Retrieval "MSG" button

Save Direct memory "M1" and "MSG" keys
Procedure:
1. The handset is in standby mode
2. Press the "HOLD" button
3. Enter the code "##11"
4. Press the "HOLD" button
5. A short "beep" tone can be heard
6. Enter the number
7. Press the corresponding memory key "M1" or "MSG" of which the number is to be saved.
8. A long "Beep" tone indicates that the number is being saved successfully.

   Example: HOLD → ##11 → HOLD → number → M1

Direct memory clear

Clear all direct memory
1. The handset is in standby mode
2. Press the "HOLD" button
3. Enter the code "##00"
4. Press the "HOLD" button
5. A long "Beep" tone indicates that all the direct memory is clear successfully.

   Example: HOLD → ##00 → HOLD

Clear one direct memory
1. The handset is in standby mode
2. Press the "HOLD" button
3. Enter the code "##11"
4. Press the "HOLD" button
5. A short "beep" tone can be heard
6. Press the corresponding memory key "M1" or "MSG" of which the number is to be clear.
7. A long "Beep" tone indicates that the corresponding direct memory is clear successfully.

   Example: HOLD → ##11 → HOLD → M1

Base Unit "M1 ~ M10", and "MSG" keys
   * Same programming procedure as for handset

B. Register a handset to the base unit

Step 1: Enable the <u>base unit</u> registration mode
There are 2 ways of doing it:

Option 1:
(a) Press and hold the page key for 6 sec on the base unit
(b) LED starts blinking indicating that the base unit has entered registration mode.
   Alternatively

Option 2:
(a) Base unit is in standby mode
(b) Enter the code HOLD → "##**" → HOLD
(c) A long "beep" tone indicates that the base unit has entered registration mode and the page LED starts blinking.

Step 2: Activate the handset registration procedure
While the base unit is in registration mode (LED blinking), execute the following procedure:
1. The handset is in standby mode
2. Press the "HOLD" button
3. A short "beep" tone can be heard
4. Enter the code "# # * *" and then press the "HOLD" button again
5. A long "Beep" tone indicates that the handset has entered the registration mode and it's searching for the base unit.
6. An audible tone can be heard upon successfully registration
7. Press the "On" button to get a line and hear the dial tone

De-registration
Each base unit is capable of registering a maximum of 4 handsets. When the base registration entry is full, no further handset can be registered to that base unit. In this case, it's necessary to erase the base entry by following the procedure below:

Clear All HS registration from the Base Unit
Option 1:
(1) **Base unit** is in standby mode
(2) Enter the code HOLD → "###7" → HOLD
(3) A long "beep" tone indicates that the base unit has de-registration all HS.

Option 2:
(1) Disconnect the power from the base unit
(2) Press and hold the "Page button" on the base unit and re-connect the power
(3) Keep holding the page button for approx. 10 sec until a "Beep" tone is heard, which indicates that all previously registered handsets are erased from that base unit and the base registration entry is now empty

De-registration for single HS from base unit
(1) **HS unit** is in standby mode
(2) Enter the code HOLD → "###7" → HOLD
(3) A long "beep" tone indicates that the base unit has de-registration all HS

C. Tone/Pulse Selection
Procedure:
1. In standby mode
2. Press the "HOLD" button
3. A short "Beep" tone can be heard
4. Enter the code " # # 20" or " # # 21" (20 for DTMF and 21 for pulse)
5. Press the "HOLD" button
6. A long "Beep" tone indicates that the setting is saved successfully.

Example: HOLD → "# # 20 " → HOLD

D. Flash Time Selection
Procedure:
1. In standby mode
2. Press the "HOLD" button
3. A short "Beep" tone can be heard
4. Enter the code " # # 30x "
   Where "x" stands for
   30**1** = 100ms
   30**2** = 120ms
   30**3** = 300ms
   30**4** = 600ms
5. Press the "HOLD" button
6. A long "Beep" tone indicates that the setting is saved successfully

Example: HOLD → "# # 301" → HOLD

E. Ringer Melody Selection
Procedure:
1. In standby mode
2. Press the "HOLD" button
3. A short "beep" tone can be heard
4. Enter the code " # # 40 "
5. Press the "HOLD" button
6. A "success tone" tone can be heard
7. Press the "up" "down" key to select different melodies
8. Press "HOLD" to save the setting
9. A long "Beep" tone indicates that the setting is saved successfully

Reset Factory Default Ringer

Procedure:

1. In standby mode
2. Press the "HOLD" button
3. A short "beep" tone can be heard
4. Enter the code "# # # 0"
5. Press the "HOLD" button
6. A long "Beep" tone indicates that the setting is saved successfully

Example: HOLD → "# # #0" → HOLD

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IMPORTANT SAFETY INSTRUCTIONS

WHEN USING YOUR TELEPHONE EQUIPMENT, BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE FOLLOWED TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK AND INJURY TO PERSONS. INCLUDING THE FOLLOWING:

1. READ AND UNDERSTAND ALL INSTRUCTIONS IN THIS MANUAL.
2. FOLLOW ALL WARNINGS AND INSTRUCTIONS MARKED ON THE PRODUCT.
3. UNPLUG THE PRODUCT FROM THE WALL OUTLET BEFORE CLEANING. DO NOT USE LIQUID CLEANER OR AEROSOL CLEANERS. USE A DAMP CLOTH FOR CLEANING.
4. DO NOT USE THIS PRODUCT NEAR WATER FOR EXAMPLE NEAR A BATHTUB, WASH BOWL, KITCHEN SINK OR LAUNDRY TUB, IN A WET BASEMENT, OR NEAR A SWIMMING POOL.
5. DO NOT PLACE THIS PRODUCT ON AN UNSTABLE CART, STAND OR TABLE. THE PRODUCT MAY FALL, CAUSING SERIOUS DAMAGE TO THE PRODUCT.
6. SLOTS AND OPENINGS IN THE CABINET AND THE BACK OF BOTTOM ARE PROVIDED FOR VENTILATION, TO PROTECT IT FROM OVERHEATING, THESE OPENINGS MUST NOT BE BLOCKED OR COVERED. THE OPENINGS SHOULD NEVER BE BLOCKED BY PLACING THE PRODUCT ON THE BED, SOFA, RUG OR ANY OTHER SIMILAR SURFACE. THIS PRODUCT SHOULD NEVER BE PLACED NEAR OR OVER A RADIATOR OR HEAT REGISTER. THIS PRODUCT SHOULD NOT BE PLACED IN A BUILT-IN INSTALLATION UNLESS PROPER VENTILATION IS PROVIDED.
7. NEVER PUSH OBJECTS OF ANY KIND INTO THIS PRODUCT THROUGH CABINET SLOTS AS THEY MAY TOUCH DANGEROUS VOLTAGE POINTS OR SHORT OUT PARTS THAT COULD RESULT IN A RISK OF FIRE OR ELECTRIC SHOCK. NEVER SPILL LIQUID OF ANY KIND ON THE PRODUCT.
8. TO REDUCE THE RISK OF ELECTRIC SHOCK DO NOT DISASSEMBLE THIS PRODUCT, BUT TAKE IT TO A QUALIFIED SERVICEMEN WHEN SOME SERVICE OR REPAIR WORK IS REQUIRED. OPENING OR REMOVING COVERS MAY EXPOSE YOU TO DANGEROUS VOLTAGES OR OTHER RISKS. INCORRECT REASSEMBLE CAN CAUSE ELECTRIC SHOCK WHEN THE APPLIANCE IS SUBSEQUENTLY USED.
9. UNPLUG THIS PRODUCT FROM THE WALL OUTLET AND REFER SERVICING TO QUALIFIED SERVICE PERSONNEL UNDER THE FOLLOWINGCONDITIONS:
   - WHEN THE POWER SUPPLY CORD OR PLUG IS DAMAGED OR FRAYED
   - LIQUID HAS BEEN SPILLED INTO THE PRODUCT.
   - IF THE PRODUCT HAS BEEN EXPOSED TO RAIN OR WATER.
10. IF THE PRODUCT DOES NOT OPERATE NORMALLY BY FOLLOWING THE OPERATING INSTRUCTIONS. ADJUST ONLY THOSE CONTROLS THAT ARE COVERED BY THE OPERATING INSTRUCTIONS BECAUSE IMPROPER ADJUSTMENT OF OTHER CONTROLS MAY RESULT IN DAMAGE AND WILL OFTEN REQUIRE EXTENSIVE WORK BY A QUALIFIED TECHNICIAN TO RESTORE THE PRODUCT TO NORMAL OPERATION.
    - IF THE PRODUCT HAS BEEN DROPPED OR THE CABINET HAS BEEN DAMAGED.
    - THE PRODUCT EXHIBIT A DISTINCT CHANGE IN PERFORMANCE.
11. AVOID USING A TELEPHONE (OTHER THAN A CORDLESS TYPE) DURING AN ELECTRICAL STORM. THERE MAY BE A REMOTE RISK OF ELECTRIC SHOCK FROM LIGHTING.
12. DO NOT USE THE TELEPHONE TO REPORT A GAS LEAK IN THE VICINITY OF THE LEAK.SAVE THESE INSTRUCTIONS

WARRANTY EXCLUSIONS

This warranty does not cover, or may be voided by the followings:
1. Any damage resulting from abuse or misuse (i.e. liquid spills, abuse, or customer's modification (warranty label broken) of the telephone.
2. Any damage caused by failure to follow operating or installation instructions provided with the telephone.
3. New faceplates or damage to the faceplate or discoloration of the telephone.
4. Any damage resulting from improper connection of the telephone to other equipment.
5. A telephone used in a harsh or corrosive environment.
6. Incompatibility with anything other than the PBX for which the telephone was intended during purchased.
7. Cords, connectors and replaceable batteries.
8. Force majeure.
9. Damages in transit.
10. Any damage resulting from unauthorized modification or repair of the telephone.

COTELL PRODUCT SUPPORT

All support queries should be directed to:

Email: support@hotel-tech.com
Telephone: +44(0) 203 405 1200
Fax: +44(0) 203 411 6610
Website: www.cotellhotelphones.com
Sales: sales@hotel-tech.com

Please contact us should the above operating instructions not match the telephone.